Customer Service

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Job Summary

Vacancy: 1

Deadline: May 12, 2023 Published: Apr 18, 2023

Employment Status: Full Time

Experience: 1 - <3 Years

Salary : Gender : Any Career Level : Any Qualification : Degree

Job Description

Our client, a Logistics firm, requires the services of a highly experienced Customer Service person to cater for the task of: • Reporting to management and performing secretarial duties. • Processing, typing, editing, and formatting reports and documents. • Filing documents, as well as entering data and maintaining databases. • Liaising with internal departments and communicating with the public. • Directing internal and external calls, emails, and faxes to designated departments. • Arranging and scheduling appointments, meetings, and events. • Monitoring office supplies and ordering replacements. • Assisting with copying, scanning, faxing, emailing, note-taking, and travel bookings. • Preparing facilities and arranging refreshments for events, if required.

Education & Experience

• Excellent time management skills and the ability to prioritize work • Attention to detail and problem solving skills • Excellent written and verbal communication skills • Strong organizational skills with the ability to multi-task • HND or higher

Must Have

3 years work experience

Educational Requirements

Degree

Compensation & Other Benefits

